

Amendment to HB 1047

1 Amend the title of the bill by replacing it with the following:

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3 AN ACT relative to the effectiveness of state outreach to residents without computer, tablet,  
4 smartphone, or other electronic device access.

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6 Amend the bill by replacing all after the enacting clause with the following:

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8 1 Investigation.

9 I. The department of health and human services, in conjunction with the department of  
10 business and economic affairs, shall conduct an investigation to determine whether residents who  
11 lack a computer, tablet, smartphone, or other electronic device capable of providing access to  
12 Internet content, emails, or text messages, are able to access critical state outreach information.

13 II. The department commissioners, or their designees from both departments, shall jointly  
14 conduct the investigation. The investigators may contact other departments or agencies to gather  
15 data, to seek technical support, or ascertain other information in furtherance of this investigation.

16 2 Duties. The investigators shall determine the impact and effectiveness of communications  
17 outreach by state agencies on economic and health care initiatives impacting residents who lack a  
18 computer, tablet, smartphone, or other electronic device capable of providing access to Internet  
19 content, emails, and text messages, including:

20 I. Estimating the size of this population and how or if it differs across different regions of  
21 the state.

22 II. Identifying how agencies have approached, planned, and executed communication  
23 outreach to these audiences in the past.

24 III. Assessing the results of efforts and lessons learned from agency successes and failures  
25 described under paragraph II.

26 IV. Identifying the financial costs of key failures and substandard results to the state and to  
27 members of the impacted population.

28 V. Examining best practices used by other states or entities trying to reach similar  
29 audiences with similar information.

30 3 Report. The departments shall issue a joint report on their findings and recommendations, to  
31 the speaker of the house or representatives, the president of the senate, the house clerk, the  
32 governor, and the state library on or before November 1, 2024.

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1        4 Effective Date. This act shall take effect upon its passage.

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AMENDED ANALYSIS

This bill directs the department of health and human services and department of business and economic development to investigate and submit a legislative report regarding the effectiveness of state outreach to residents without computer, tablet, smartphone, or other electronic device access.