

## Rep. Rita Mayfield

## Filed: 3/26/2019

	10100HB2292ham001 LRB101 10346 SLF 56350 a
1	AMENDMENT TO HOUSE BILL 2292
2	AMENDMENT NO Amend House Bill 2292 by replacing
3	everything after the enacting clause with the following:
4	"Section 5. The Unified Code of Corrections is amended by
5	adding Article 2.1 to Chapter III and by changing the heading
6	of Article 2.7 of Chapter III and Sections 3-2.7-1, 3-2.7-5,
7	3-2.7-10, 3-2.7-15, 3-2.7-20, 3-2.7-25, 3-2.7-30, 3-2.7-35,
8	3-2.7-40, 3-2.7-45, 3-2.7-50, and 3-2.7-55 as follows:
9	(730 ILCS 5/Art. Ch. III Art. 2.1 heading new)
10	ARTICLE 2.1. DEPARTMENT OF CORRECTIONS INDEPENDENT
11	<u>OMBUDSPERSON</u>
12	(730 ILCS 5/3-2.1-1 new)
13	Sec. 3-2.1-1. Short title. This Article may be cited as the
14	Department of Corrections Independent Office of the
15	Ombudsperson Law.

22

23

24

corrections.

1 (730 ILCS 5/3-2.1-3 new)2 Sec. 3-2.1-3. Purpose. The purpose of this Article is to 3 create within the Department of Corrections an Independent 4 Office of the Ombudsperson for the purpose of providing people 5 living in State-run correctional facilities or living under the requirements or mandatory supervised release or parole with a 6 non-adversarial process that will redress and prevent abuse, 7 8 neglect, violations of law, policy, or best practice at the 9 hands of employees or contractors of the Department. (730 ILCS 5/3-2.1-5 new)10 11 Sec. 3-2.1-5. Definitions. In this Article, unless context 12 requires otherwise: 13 "Department" means the Department of Corrections. 14 "Immediate family or household member" means the spouse, child, parent, brother, sister, grandparent, or grandchild, 15 whether of the whole blood or half blood or by adoption, or a 16 17 person who shares a common dwelling. 18 "Department of Corrections system" means all activities by 19 public or private agencies or persons pertaining to persons 20 involved in or having contact with the police, courts, or

"Juvenile justice system" means all activities by public or

private agencies or persons pertaining to youth involved in or

having contact with the police, courts, or corrections.

- 1 "Office" means the Independent Office of the Corrections
- 2 Ombudsperson.
- "Ombudsperson" means the director of the Independent 3
- 4 Office of the Corrections Ombudsperson.
- 5 "Person" means any person committed by court order to the
- 6 custody of the Department of Corrections, including people
- 7 released on mandatory supervised release or parole before final
- 8 discharge.
- 9 (730 ILCS 5/3-2.1-10 new)
- 10 Sec. 3-2.1-10. Appointment of Independent Corrections
- Ombudsperson. The Governor shall appoint the Independent 11
- 12 Corrections Ombudsperson with the advice and consent of the
- 13 Senate for a term of 4 years, with the first term expiring
- 14 February 1, 2024. A person appointed as Ombudsperson may be
- 15 reappointed to one or more subsequent terms. A vacancy shall
- occur upon resignation, death, or removal. The Ombudsperson may 16
- only be removed by the Governor for incompetency, malfeasance, 17
- 18 neglect of duty, or conviction of a felony. If the Senate is
- 19 not in session or is in recess when an appointment subject to
- its confirmation is made, the Governor shall make a temporary 20
- 21 appointment which shall be subject to subsequent Senate
- approval. The Ombudsperson may employ deputies to perform, 22
- 23 under the direction of the Ombudsperson, the same duties and
- 24 exercise the same powers as the Ombudsperson, and may employ
- 25 other support staff as deemed necessary. The Ombudsperson and

1	deputies	must:

- 2 (1) be over the age of 21 years;
- 3 (2) have a bachelor's or advanced degree from an accredited
- 4 college or university; and
- 5 (3) have relevant expertise in areas such as the criminal
- justice system, investigations, or civil rights advocacy as 6
- evidenced by experience in the field or by academic background. 7
- 8 (730 ILCS 5/3-2.1-15 new)
- 9 Sec. 3-2.1-15. Conflicts of interest. A person may not
- 10 serve as Ombudsperson or as a deputy if the person or the
- 11 person's immediate family or household member:
- 12 (1) is or has been employed by the Department of Juvenile
- 13 Justice or the Department of Corrections within 5 years prior
- 14 to appointment, other than as Ombudsperson or Deputy
- 15 Ombudsperson;
- (2) participates in the management of a business entity or 16
- other organization receiving funds from the Department of 17
- 18 Corrections;
- 19 (3) owns or controls, directly or indirectly, any interest
- 20 in a business entity or other organization receiving funds from
- 21 the Department of Corrections;
- 22 (4) uses or receives any amount of tangible goods,
- services, or funds from the Department of Corrections, other 23
- than as Ombudsperson or Deputy Ombudsperson; or 24
- 25 (5) is required to register as a lobbyist for an

1	organization that interacts with the juvenile justice or
2	Department of Corrections system.
3	(730 ILCS 5/3-2.1-20 new)
4	Sec. 3-2.1-20. Duties and powers.
5	(a) The Independent Corrections Ombudsperson shall
6	function independently within the Department of Corrections
7	with respect to the operations of the Office in performance of
8	his or her duties under this Article and shall report to the
9	Governor. The Ombudsperson shall adopt rules and standards as
10	may be necessary or desirable to carry out his or her duties.
11	Funding for the Office shall be 3% of the Department's budget
12	and designated separately within Department funds. The
13	Department shall provide necessary administrative services and
14	facilities to the Office of the Independent Corrections
15	Ombudsperson.
16	(b) The Office of Independent Corrections Ombudsperson
17	shall have the following duties:
18	(1) review and monitor the implementation of the rules
19	and standards established by the Department of Corrections
20	and evaluate the delivery of services;
21	(2) provide assistance to a person or family whom the
22	Ombudsperson determines is in need of assistance,
23	including advocating with an agency, provider, or other

person in the best interests of the person;

(2.5) develop and disseminate a process through which

24

1	people in State custody or their family members or
2	representatives can file and track complaints;
3	(3) review all complaints and investigate and attempt
4	to resolve complaints made by or on behalf of a person,
5	other than complaints alleging violations of the State
6	Officials and Employees Ethics Act and:
7	(A) a person committed to the Department of
8	Corrections or the person's family, support system, or
9	representative is in need of assistance from the
10	Office; or
11	(B) a systemic issue in the Department of
12	Corrections' provision of services is raised by a
13	<pre>complaint;</pre>
14	(4) review or inspect periodically the facilities and
15	procedures of any facility in which a person has been
16	placed by the Department of Corrections to ensure that each
17	person in State custody is treated fairly and with basic
18	respect, has access to appropriate programs, services, and
19	accommodations and is protected from any violations of law
20	or policy; and
21	(5) be accessible to and meet confidentially and
22	regularly with a person committed to the Department and
23	serve as a resource by informing them of pertinent laws,
24	rules, and policies, and their rights thereunder.
25	(c) The nature of all complaints and recommendations shall
26	be made available on the Ombudsperson website and reported

1	immediately to Director of Corrections, the General Assembly,
2	and the Governor.
3	(d) Notwithstanding any other provision of law, the
4	Ombudsperson may not investigate violations of the State
5	Officials and Employees Ethics Act. If the Ombudspersor
6	determines that a possible criminal act has been committed, or
7	that special expertise is required in the investigation, he or
8	she shall immediately notify the Department of State Police. If
9	the Ombudsperson determines that a possible violation of the
10	State Officials and Employees Ethics Act has occurred, he or
11	she shall immediately refer the incident to the Office of the
12	Governor's Executive Inspector General for investigation. All
13	investigations conducted by the Ombudsperson shall be
14	conducted in a manner designed to ensure the preservation of
15	evidence for possible use in a criminal prosecution.
16	(e) In performance of his or her duties, the Ombudspersor
17	may:
18	(1) review court files of persons in custody;
19	(2) recommend policies, rules, and legislation
20	designed to protect persons in custody;
21	(3) make appropriate referrals under any of the duties
22	and powers listed in this Section;
23	(4) attend internal administrative and disciplinary
24	hearings to ensure the rights of persons in custody are
25	fully observed and advocate for the best interest of those

persons when deemed necessary;

Τ	(5) request information related to an investigation
2	from any employee or officer of the State and to execute an
3	information sharing agreement;
4	(6) issue subpoenas to compel the attendance of
5	witnesses for purposes of examination and the production of
6	documents and other items for inspection or duplication;
7	(7) compel prompt statements from State employees or
8	contractors and reinterview State employees or contractors
9	as necessary; and
10	(8) perform other acts, otherwise permitted or
11	required by law, in furtherance of the purpose of the
12	Office.
13	(f) To assess if a person's rights have been violated, the
14	Ombudsperson may, in any matter that does not involve alleged
15	criminal behavior, contact or consult with an administrator,
16	employee, person, expert, or any other individual in the course
17	of his or her investigation or to secure information as
18	necessary to fulfill his or her duties.
19	(730 ILCS 5/3-2.1-25 new)
20	Sec. 3-2.1-25. Duties of the Department of Corrections.
21	(a) The Department of Corrections shall allow any person to
22	communicate with the Ombudsperson or a deputy at any time. The
23	<pre>communication:</pre>
24	(1) may be in person, by phone, by mail, or by any
25	other means deemed appropriate in light of security

concerns, and	L	concerns;	and
---------------	---	-----------	-----

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- (2) is confidential and privileged.
- (b) The Department shall allow the Ombudsperson and deputies full and unannounced access to persons and Department facilities at any time. The Department shall furnish the Ombudsperson and deputies with appropriate meeting space in each facility in order to preserve confidentiality.
  - (c) The Department shall allow the Ombudsperson and deputies to participate in professional development opportunities provided by the Department of Juvenile Justice as practical and to attend appropriate professional training when requested by the Ombudsperson.
  - (d) The Department shall provide the Ombudsperson copies of critical incident reports involving a person residing in a facility operated by the Department. Critical incidents include, but are not limited to, severe injuries that result in hospitalization, suicide attempts that require medical intervention, sexual abuse, and escapes.
  - (e) The Department shall provide the Ombudsperson with reasonable advance notice of all internal administrative and disciplinary hearings regarding a person residing in a facility operated by the Department.
  - (f) The Department of Corrections may not discharge, demote, discipline, or in any manner discriminate or retaliate against a person or an employee who in good faith makes a complaint to the Office of the Independent Corrections

## Ombudsperson or cooperates with the Office.

2 (730 ILCS 5/3-2.1-30 new)

3 Sec. 3-2.1-30. Reports. The Independent Corrections

4 Ombudsperson shall provide to the General Assembly and the

Governor, no later than January 1 of each year, a summary of

activities done in furtherance of the purpose of the Office for

the prior fiscal year. The summaries shall contain data both

aggregated and disaggregated by individual facility and

describe:

1

5

6

7

8

- 10 (1) the work of the Ombudsperson;
- 11 (2) the status of any review or investigation undertaken by
- 12 the Ombudsperson, but may not contain any confidential or
- 13 identifying information concerning the subjects of the reports
- 14 and investigations; and
- (3) any recommendations that the Independent Corrections 15
- Ombudsperson has relating to a systemic issue in the Department 16
- of Corrections' provision of services and any other matters for 17
- 18 consideration by the General Assembly and the Governor.
- 19 (730 ILCS 5/3-2.1-35 new)
- Sec. 3-2.1-35. Complaints. The Office of Independent 20
- 21 Corrections Ombudsperson shall promptly and efficiently act on
- 22 complaints made by or on behalf of person filed with the Office
- 23 that relate to the operations or staff of the Department of
- Corrections. The Office shall maintain information about 24

1 parties to the complaint, the subject matter of the complaint, a summary of the results of the review or investigation of the 2 3 complaint, including any resolution of or recommendations made 4 as a result of the complaint. The Office shall make information 5 available describing its procedures for complaint 6 investigation and resolution. When applicable, the Office shall notify the complaining person that an investigation and 7 resolution may result in or will require disclosure of the 8 9 complaining person's identity. The Office shall periodically 10 notify the parties who filed the complaint of the status of the complaint until final disposition. 11

12 (730 ILCS 5/3-2.1-40 new)

13

14

15

16

17

18

19

20

22

23

24

Sec. 3-2.1-40. Confidentiality. The name, address, or other personally identifiable information of a person who files a complaint with the Office, information generated by the Office related to a complaint or other activities of the Office, and confidential records obtained by the Office are not subject to disclosure under the Freedom of Information Act. The Office shall disclose the records only if required by court order on a showing of good cause.

21 (730 ILCS 5/3-2.1-45 new)

Sec. 3-2.1-45. Promotion and awareness of Office. Independent Corrections Ombudsperson shall promote awareness among the public and persons of:

- 1 (1) the rights of persons committed to the Department;
- 2 (2) the purpose of the Office;
- 3 (3) how the Office may be contacted;
- 4 (4) the confidential nature of communications; and
- 5 (5) the services the Office provides.
- 6 (730 ILCS 5/3-2.1-50 new)
- Sec. 3-2.1-50. Access to information of governmental 7
- 8 entities. The Department of Corrections shall provide the
- 9 Independent Corrections Ombudsperson unrestricted access to
- 10 all master record files of persons under Section 3-5-1 of this
- Code. Access to educational, social, psychological, mental 11
- health, substance abuse, and medical records shall not be 12
- 13 disclosed except as provided in Section 5-910 of the Juvenile
- 14 Court Act of 1987, the Mental Health and Developmental
- Disabilities Confidentiality Act, the School Code, and any 15
- applicable federal laws that govern access to those records. 16
- 17 (730 ILCS 5/Ch. III Art. 2.7 heading)
- 18 ARTICLE 2.7. DEPARTMENT OF JUVENILE JUSTICE
- INDEPENDENT JUVENILE OMBUDSPERSON OMBUDSMAN 19
- (Source: P.A. 98-1032, eff. 8-25-14.) 20
- 21 (730 ILCS 5/3-2.7-1)
- 22 Sec. 3-2.7-1. Short title. This Article may be cited as the
- 23 Department of Juvenile Justice Independent Juvenile

```
Ombudsperson Ombudsman Law.
1
```

2 (Source: P.A. 98-1032, eff. 8-25-14.)

```
3
              (730 \text{ ILCS } 5/3-2.7-5)
```

4

5

6

7

8

9

10

11

12

13

19

20

21

22

Sec. 3-2.7-5. Purpose. The purpose of this Article is to create within the Department of Juvenile Justice the Office of Independent Juvenile Ombudsperson Ombudsman for the purpose of providing youth living in State-run correctional facilities or aftercare with a non-adversarial process that will redress and prevent abuse, neglect, violations of law, policy, or best practice at the hands of State employees or contractors securing the rights of youth committed to the Department of Juvenile Justice, including youth released on aftercare before final discharge.

14 (Source: P.A. 98-1032, eff. 8-25-14.)

## (730 ILCS 5/3-2.7-10) 15

Sec. 3-2.7-10. Definitions. In this Article, unless the 16 17 context requires otherwise:

18 "Department" means the Department of Juvenile Justice.

"Immediate family or household member" means the spouse, child, parent, brother, sister, grandparent, or grandchild, whether of the whole blood or half blood or by adoption, or a person who shares a common dwelling.

23 "Juvenile justice system" means all activities by public or 24 private agencies or persons pertaining to youth involved in or

- 1 having contact with the police, courts, or corrections.
- 2 "Office" means the Office of the Independent Juvenile
- 3 Ombudsperson Ombudsman.
- 4 "Ombudsperson Ombudsman" means the Department of Juvenile
- 5 Justice Independent Juvenile Ombudsperson Ombudsman.
- 6 "Youth" means any person committed by court order to the
- custody of the Department of Juvenile Justice, including youth 7
- 8 released on aftercare before final discharge.
- 9 (Source: P.A. 98-1032, eff. 8-25-14.)
- 10 (730 ILCS 5/3-2.7-15)
- 3-2.7-15. Appointment of 11 Independent Juvenile
- 12 Ombudsperson Ombudsman. The Governor shall appoint the
- 13 Independent Juvenile Ombudsperson Ombudsman with the advice
- 14 and consent of the Senate for a term of 4 years, with the first
- 15 term expiring February 1, 2017. A person appointed as
- Ombudsperson Ombudsman may be reappointed to one or more 16
- subsequent terms. A vacancy shall occur upon resignation, 17
- 18 death, or removal. The Ombudsperson Ombudsman may only be
- 19 removed by the Governor for incompetency, malfeasance, neglect
- of duty, or conviction of a felony. If the Senate is not in 2.0
- 21 session or is in recess when an appointment subject to its
- confirmation is made, the Governor shall make a temporary 22
- 23 appointment which shall be subject to subsequent Senate
- 24 approval. The Ombudsperson Ombudsman may employ deputies to
- 25 perform, under the direction of the Ombudsperson Ombudsman, the

- 1 same duties and exercise the same powers as the Ombudsperson
- Ombudsman, and may employ other support staff as deemed 2
- 3 necessary. The Ombudsperson Ombudsman and deputies must:
- 4 (1) be over the age of 21 years;
- 5 (2) have a bachelor's or advanced degree from an accredited college or university; and 6
  - (3) have relevant expertise in areas such as the juvenile justice system, investigations, or civil rights advocacy as evidenced by experience in the field or by academic background.
- (Source: P.A. 98-1032, eff. 8-25-14.) 11
- 12 (730 ILCS 5/3-2.7-20)

8

9

10

15

16

17

18

19

20

21

- 13 Sec. 3-2.7-20. Conflicts of interest. A person may not 14 serve as Ombudsperson <del>Ombudsman</del> or as a deputy if the person or the person's immediate family or household member:
  - (1) is or has been employed by the Department of Juvenile Justice or Department of Corrections within 5years one year prior to appointment, other than as Ombudsperson Ombudsman or Deputy Ombudsperson Ombudsman;
    - (2) participates in the management of a business entity or other organization receiving funds from the Department of Juvenile Justice;
- 23 (3) owns or controls, directly or indirectly, any 24 interest in a business entity or other organization 25 receiving funds from the Department of Juvenile Justice;

- 1 (4) uses or receives any amount of tangible goods, services, or funds from the Department of Juvenile Justice, 2 3 other than as Ombudsperson <del>Ombudsman</del> or Deputy 4 Ombudsperson Ombudsman; or
- 5 (5) is required to register as a lobbyist for an organization that interacts with the juvenile justice 6 7 system.
- (Source: P.A. 98-1032, eff. 8-25-14.) 8
- 9 (730 ILCS 5/3-2.7-25)
- 10 Sec. 3-2.7-25. Duties and powers.
- (a) The Independent Juvenile Ombudsperson Ombudsman shall 11 12 function independently within the Department of Juvenile 13 Justice with respect to the operations of the Office in 14 performance of his or her duties under this Article and shall 15 report to the Governor. The Ombudsperson Ombudsman shall adopt rules and standards as may be necessary or desirable to carry 16 17 out his or her duties. Funding for the Office shall be 3% of 18 the Department's budget and designated separately within 19 Department funds. The Department shall provide necessary administrative services and facilities to the Office of the 2.0 21 Independent Juvenile Ombudsperson Ombudsman.
- 22 The Office of Independent Juvenile Ombudsperson 23 Ombudsman shall have the following duties:
- 24 (1) review and monitor the implementation of the rules 25 and standards established by the Department of Juvenile

1	Justice and evaluate the delivery of services to youth to
2	ensure that the rights of youth are fully observed;
3	(2) provide assistance to a youth or family whom the
4	Ombudsperson Ombudsman determines is in need of
5	assistance, including advocating with an agency, provider,
6	or other person in the best interests of the youth;
7	(2.5) develop and disseminate a process through which
8	people in State custody or their family members or
9	representatives can file and track complaints;
10	(3) investigate and attempt to resolve complaints made
11	by or on behalf of youth, other than complaints alleging
12	criminal behavior or violations of the State Officials and
13	Employees Ethics Act, if the Office determines that the
14	investigation and resolution would further the purpose of
15	the Office, and:
16	(A) a youth committed to the Department of Juvenile
17	Justice or the youth's family, support system, or
18	representative is in need of assistance from the
19	Office; or
20	(B) a systemic issue in the Department of Juvenile
21	Justice's provision of services is raised by a
22	complaint;
23	(4) review or inspect periodically the facilities and
24	procedures of any facility in which a youth has been placed
25	by the Department of Juvenile Justice to ensure that <u>each</u>

person in State custody is treated fairly and with basic

1	respect, has access to appropriate programs, services, and
2	accommodations and is protected from any violations of law
3	or policy the rights of youth are fully observed; and
4	(5) be accessible to and meet confidentially and
5	regularly with youth committed to the Department and serve
6	as a resource by informing them of pertinent laws, rules,
7	and policies, and their rights thereunder.
8	(c) The <u>nature of all complaints and recommendations</u>
9	following cases shall be made available on the Ombudsperson
10	website and reported immediately to the Director of Juvenile
11	Justice, General Assembly, and the Governor. ÷
12	(1) cases of severe abuse or injury of a youth;
13	(2) serious misconduct, misfeasance, malfeasance, or
14	serious violations of policies and procedures concerning
15	the administration of a Department of Juvenile Justice
16	<del>program or operation;</del>
17	(3) serious problems concerning the delivery of
18	services in a facility operated by or under contract with
19	the Department of Juvenile Justice;
20	(4) interference by the Department of Juvenile Justice
21	with an investigation conducted by the Office; and
22	(5) other cases as deemed necessary by the Ombudsman.
23	(d) Notwithstanding any other provision of law, the
24	Ombudsperson Ombudsman may not investigate alleged criminal
25	behavior or violations of the State Officials and Employees
26	Ethics Act. If the Ombudsperson Ombudsman determines that a

possible criminal act has been committed, or that special
expertise is required in the investigation, he or she shall
immediately notify the Department of State Police. If the
Ombudsperson Ombudsman determines that a possible violation of
the State Officials and Employees Ethics Act has occurred, he
or she shall immediately refer the incident to the Office of
the Governor's Executive Inspector General for investigation.
If the <u>Ombudsperson</u> <del>Ombudsman</del> receives a complaint from a youth
or third party regarding suspected abuse or neglect of a child,
the <u>Ombudsperson</u> <del>Ombudsman</del> shall refer the incident to the
Child Abuse and Neglect Hotline or to the State Police as
mandated by the Abused and Neglected Child Reporting Act. Any
investigation conducted by the Ombudsperson Ombudsman shall
not be duplicative and shall be separate from any investigation
mandated by the Abused and Neglected Child Reporting Act. All
investigations conducted by the <a href="Ombudsperson">Ombudsman</a> shall
be conducted in a manner designed to ensure the preservation of
evidence for possible use in a criminal prosecution.

- (e) In performance of his or her duties, the <a href="Ombudsperson">Ombudsperson</a> Ombudsman may:
  - (1) review court files of youth;
- recommend policies, rules, and legislation (2) designed to protect youth;
  - (3) make appropriate referrals under any of the duties and powers listed in this Section;
    - (4) attend internal administrative and disciplinary

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

L	hearings to ensure the rights of youth are fully observed
2	and advocate for the best interest of youth when deemed
3	necessary; and

- (5) perform other acts, otherwise permitted or required by law, in furtherance of the purpose of the Office; -
- (6) request information related to an investigation from any employee or officer of the State and to execute an information sharing agreement;
- (7) issue subpoenas to compel the attendance of witnesses for purposes of examination and the production of documents and other items for inspection or duplication; and
- (8) compel prompt statements from State employees or contractors and reinterview State employees or contractors as necessary.
- (f) To assess if a youth's rights have been violated, the Ombudsperson Ombudsman may, in any matter that does not involve alleged criminal behavior, contact or consult with administrator, employee, youth, parent, expert, or any other individual in the course of his or her investigation or to secure information as necessary to fulfill his or her duties.
- (Source: P.A. 98-1032, eff. 8-25-14; 99-78, eff. 7-20-15.) 23
- 24 (730 ILCS 5/3-2.7-30)
- 25 Sec. 3-2.7-30. Duties of the Department of Juvenile

- 1 Justice.
- (a) The Department of Juvenile Justice shall allow any 2
- youth to communicate with the Ombudsperson Ombudsman or a 3
- 4 deputy at any time. The communication:
- 5 (1) may be in person, by phone, by mail, or by any
- other means deemed appropriate in light of security 6
- 7 concerns; and
- 8 (2) is confidential and privileged.
- 9 (b) The Department shall allow the Ombudsperson Ombudsman
- 10 and deputies full and unannounced access to youth and
- 11 Department facilities at any time. The Department shall furnish
- the Ombudsperson Ombudsman and deputies with appropriate 12
- 13 meeting space in each facility in order to preserve
- 14 confidentiality.
- 15 (c) The Department shall allow the Ombudsperson Ombudsman
- 16 and deputies to participate in professional development
- opportunities provided by the Department of Juvenile Justice as 17
- practical and to attend appropriate professional training when 18
- 19 requested by the Ombudsperson Ombudsman.
- 20 (d) The Department shall provide the Ombudsperson
- 2.1 Ombudsman copies of critical incident reports involving a youth
- 22 residing in a facility operated by the Department. Critical
- 23 incidents include, but are not limited to, severe injuries that
- 24 result in hospitalization, suicide attempts that require
- 25 medical intervention, sexual abuse, and escapes.
- 26 Department shall provide the Ombudsperson (e) The

- 1 Ombudsman with reasonable advance notice of all internal
- administrative and disciplinary hearings regarding a youth 2
- 3 residing in a facility operated by the Department.
- 4 (f) The Department of Juvenile Justice may not discharge,
- 5 demote, discipline, or in any manner discriminate or retaliate
- against a youth or an employee who in good faith makes a 6
- the Office of the 7 complaint to Independent Juvenile
- 8 Ombudsperson Ombudsman or cooperates with the Office.
- 9 (Source: P.A. 98-1032, eff. 8-25-14.)
- 10 (730 ILCS 5/3-2.7-35)
- 3-2.7-35. Reports. 11 The Independent Juvenile
- 12 Ombudsperson Ombudsman shall provide to the General Assembly
- 13 and the Governor, no later than January 1 of each year, a
- 14 summary of activities done in furtherance of the purpose of the
- 15 Office for the prior fiscal year. The summaries shall contain
- data both aggregated and disaggregated by individual facility 16
- 17 and describe:
- 18 (1) the work of the Ombudsperson Ombudsman;
- 19 (2) the status of any review or investigation
- undertaken by the Ombudsperson Ombudsman, but may not 20
- 21 any confidential or identifying information
- 22 concerning the subjects of the reports and investigations;
- 23 and
- 24 (3) any recommendations that the Independent Juvenile
- 25 Ombudsperson Ombudsman has relating to a systemic issue in

- 1 the Department of Juvenile Justice's provision of services
- and any other matters for consideration by the General 2
- 3 Assembly and the Governor.
- 4 (Source: P.A. 98-1032, eff. 8-25-14.)
- 5 (730 ILCS 5/3-2.7-40)
- Sec. 3-2.7-40. Complaints. The Office of Independent 6
- 7 Juvenile Ombudsperson Ombudsman shall promptly and efficiently
- 8 act on complaints made by or on behalf of youth filed with the
- 9 Office that relate to the operations or staff of the Department
- of Juvenile Justice. The Office shall maintain information 10
- about parties to the complaint, the subject matter of the 11
- 12 complaint, a summary of the results of the review or
- 13 investigation of the complaint, including any resolution of or
- 14 recommendations made as a result of the complaint. The Office
- 15 shall make information available describing its procedures for
- complaint investigation and resolution. When applicable, the 16
- 17 Office shall notify the complaining youth that an investigation
- and resolution may result in or will require disclosure of the 18
- 19 complaining youth's identity. The Office shall periodically
- 20 notify the complaint parties of the status of the complaint
- 21 until final disposition.
- (Source: P.A. 98-1032, eff. 8-25-14.) 22
- 2.3 (730 ILCS 5/3-2.7-50)
- 24 Sec. 3-2.7-50. Promotion and awareness of Office. The

- 1 Independent Juvenile Ombudsperson Ombudsman shall promote
- awareness among the public and youth of: 2
- 3 (1) the rights of youth committed to the Department;
- 4 (2) the purpose of the Office;
- 5 (3) how the Office may be contacted;
- (4) the confidential nature of communications; and 6
- (5) the services the Office provides. 7
- (Source: P.A. 98-1032, eff. 8-25-14; 99-78, eff. 7-20-15.) 8
- 9 (730 ILCS 5/3-2.7-55)
- Sec. 3-2.7-55. Access to information of governmental 10
- entities. The Department of Juvenile Justice shall provide the 11
- 12 Independent Juvenile Ombudsperson Ombudsman unrestricted
- access to all master record files of youth under Section 3-5-1 13
- 14 of this Code. Access to educational, social, psychological,
- 15 mental health, substance abuse, and medical records shall not
- be disclosed except as provided in Section 5-910 of the 16
- Juvenile Court Act of 1987, the Mental Health and Developmental 17
- Disabilities Confidentiality Act, the School Code, and any 18
- 19 applicable federal laws that govern access to those records.
- (Source: P.A. 98-1032, eff. 8-25-14.) 20
- 21 Section 99. Effective date. This Act takes effect upon
- 22 becoming law.".