



General Assembly

January Session, 2013

Amendment

LCO No. 6995

SB0087206995SR0

Offered by:
SEN. FASANO, 34th Dist.

To: Subst. Senate Bill No. 872

File No. 535

Cal. No. 393

"AN ACT CONCERNING THE USE OF INDOOR TANNING DEVICES BY PERSONS UNDER EIGHTEEN YEARS OF AGE."

1 After the last section, add the following and renumber sections and
2 internal references accordingly:

3 "Sec. 501. Section 16-247t of the general statutes is repealed and the
4 following is substituted in lieu thereof (*Effective October 1, 2013*):

5 (a) For purposes of this section, "carrier" means a cellular mobile
6 telephone carrier or a reseller of service provided by a cellular mobile
7 telephone carrier.

8 (b) The Public Utilities Regulatory Authority shall receive customer
9 inquiries and complaints regarding cellular mobile telephone service
10 in the state. For purposes of this section, complaints do not include
11 customer complaints not previously referred to such customer's
12 carrier. Not later than January 1, 2006, the Public Utilities Regulatory
13 Authority shall provide a toll-free telephone number and Internet web
14 site at which members of the public may submit to the authority their

15 information inquiries and complaints regarding activations, disputed
16 bills, collections, deactivations, equipment problems, network trouble
17 and other service problems. The authority shall also accept such
18 inquiries and complaints by mail.

19 (c) Not later than January 1, 2006, each carrier shall notify each of its
20 customers concerning such toll-free telephone number, Internet web
21 site address and the address of the authority for submitting such
22 inquiries and complaints. Beginning not later than January 1, 2006, and
23 ending on January 1, 2008, each such carrier shall disclose to all new
24 customers at the point of sale or contract the toll-free telephone
25 number, Internet web site address and the address of the authority for
26 submitting such inquiries and complaints.

27 (d) Not later than March 1, 2007, and March 1, 2008, the authority
28 shall prepare a report for the preceding calendar year containing
29 information on carrier customer inquiries and complaints. Such report
30 shall include information on consumer complaints regarding
31 activations, disputed bills, collections, deactivations, equipment
32 problems, network trouble and other service problems of carriers as
33 may be relevant for the purposes of the report, provided the report
34 may not include any information that may be a violation of section 42-
35 110b. The information may include an analysis of such complaints and
36 recommendations to address problems raised by customers. The
37 authority shall make the report available to the Attorney General and
38 the public, on request and on the authority's Internet web site.

39 (e) A carrier shall not provide any customer under sixteen years of
40 age with cellular mobile telephone service that permits telephone calls
41 other than to 911 emergency and four predetermined telephone
42 numbers.

43 ~~[(e)]~~ (f) The authority shall, within available appropriations, carry
44 out its responsibilities under this section."

This act shall take effect as follows and shall amend the following sections:		
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Sec. 501	<i>October 1, 2013</i>	16-247t
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